

JD Kitchens & Joinery is committed to protecting the personal data of those individuals who visit our showroom and website and provide Personal Data in order to use our services. This policy describes our data protection practices and how we use and collect the Personal Data that you share with us. Our processing of your Personal Data is needed for us to deliver the service to you. We may also process your Personal Data in order to comply with our legal obligations as explained below or due to our legitimate interests.

1. PERSONAL DATA WE COLLECT

We will collect Personal Data from you in the following circumstances:

When you request us to Quote for a piece of work: We may collect your first and last name, E-mail address, postal address, and phone number.

When you place an Order: We will collect your first and last name, E-mail address, postal address, phone number, payment information, such as your credit card, bank account or PayPal account, communications and correspondence sent to and from you, and order histories.

2. PURPOSE AND USE OF PERSONAL DATA

We use your Personal Data for the following purposes:

- To provide you with the services and to evaluate, modify and enhance the services
- To process your payment, facilitate billing and issue invoices, as applicable
- To communicate with you and to respond to your requests
- To provide you with customer service and support
- To update you with new products, services and general updates

3. HOW WE SHARE YOUR PERSONAL DATA

We disclose your Personal Data as described below. Personal Data provided by you or that we may obtain automatically by your use of the Website, is not and will not be sold, rented, or shared by us with any third party without your prior consent.

Transfer and Storage of Personal Data Your Personal Data will be transmitted, uploaded, transferred, stored, or backed up on JD Kitchens & Joinery computer systems onsite, in the UK and with our GDPR compliant cloud providers.

Third Party Service Providers

We will share your Personal Data with third party companies and individuals that perform Services on our behalf to help us provide Services to you. Examples of Services that may be provided by Third Party Service Providers may include, but are not limited to: processing credit card payments with our payment provider in EU and providing customer service by our suppliers in. Third Party Service Providers acting on our behalf are only provided with such Personal Data reasonably required to provide the particular service for which they are retained. Our Third-Party Service Providers are obligated to keep all of your Personal Data confidential and to collect, use and disclose your Personal Data only to the extent necessary to provide the Services on our behalf. They are fully compliant to the EU GDPR regulation.

Third Party Payment Processor

J D Kitchens & Joinery does not process, record or maintain your credit card or bank account information. JD Kitchens & Joinery records the payment method you have chosen.

Compliance with Law, Court Order, and Other Disclosures

You hereby acknowledge and agree that JD Kitchens & Joinery may, in its sole discretion, release Account and other Personal Data when we believe such release is appropriate: (a) to comply with an applicable law, statute, regulation, Court order, or administrative proceeding; (b) in connection with any legal investigation; (c) to investigate or assist in preventing any violation or potential violation of this Privacy Policy or our Terms of Use; or (d) to protect the rights, property, or safety of J D Kitchens & Joinery Ltd, our users, or others. This may include exchanging information with other companies and organizations for fraud protection and credit risk reduction.

Security of Your Personal Data

We employ security safeguards to protect your Personal Data against loss or theft, as well as against unauthorized access, disclosure, copying, use, or modification.

4. YOUR RIGHTS REGARDING YOUR PERSONAL DATA Marketing Communication

By being an active and existing customer of JD Kitchens & Joinery, we have a legitimate interest of marketing our products to you. You can unsubscribe to this kind of communication at any time by emailing "unsubscribe" to natalie@jdkjoinery.co.uk or by calling us on +44(0)1747 853441. Despite your indicated opt-out preferences, we may continue to send you administrative and transaction related communications.

Changing, Transferring or Deleting Your Personal Data

We delete Your Personal Data once no longer necessary in relation to the purposes for which they were collected or otherwise processed.

5. CHANGES TO THIS PRIVACY POLICY

We reserve the right to change this Privacy Policy at any time for any reason. If we change it, we will post the new one on our web page. Any non-material changes to this Privacy Policy will be effective as of the day they are posted. If we make any material change to this Privacy Policy, we will notify you by prominently posting notice of the changes on our Website. Any material changes to this Privacy Policy will be effective upon thirty (30) calendar days following our posting of notice of the changes on our Website. These changes will be effective immediately for new users of our Service.

6. DATA PROTECTION OFFICER AND CONTACT INFORMATION

Natalie Evans
Data Protection Officer
J D Kitchens & Joinery Ltd
Unit 24J, Wincombe Business Park,
Shaftesbury, Dorset, SP7 9QQ

If you believe that JD Kitchens & Joinery Ltd does not fulfil its obligations according to the EU GDPR regulation or other applicable privacy legislation, you also have the right to lodge a complaint with a supervisory authority.