

Terms & Conditions



General

These conditions of sale apply to bespoke cabinetry and goods supplied by J D Kitchens (Dorset) Ltd **[the Company]**. No contract exists between you **[the Client]** and the Company for the sale of any goods until the Company has received and accepted an order and an initial deposit as cleared funds.

Confirmation of Order

Confirmation of an order will be sent when the first payment has been made. This forms a binding and legal contract between the Client and the Company. No addition or alteration to the order will be valid unless agreed in writing by the Company. In the event of such alteration additional charges may be applicable. Appliances, splashbacks, tiles and tiling, plumbing, electrical and building work (including final connections of electrical and gas appliances and water supplies to any appliances) are not included in the contract unless agreed and quoted for by the Company.

Payment Terms

On confirmation of order a deposit of 50% of the total purchase price is due. One week prior to installation a further 40% is due. Failure to pay will result in delivery and installation of any cabinetry and/or goods being delayed until funds are received. Provided the client is happy with the work of the company, the remaining balance of 10% is due within 14 days of completion of installation. No deviation from the above payment terms is permissible without permission of the Company. If the Client delays the installation date, payment will still be due, unless otherwise agreed in writing with the Company. The Company reserves the right to charge interest on any outstanding or overdue payments at 3% above the current UK base rate, which will be calculated on a daily basis. In the event of late or non-payment and without affecting any other rights or remedies of the Company, the Company shall be entitled to either suspend delivery of the goods and their installation without notice and charge interest until all amounts owing (including accrued interest) have been paid in full or terminate the contract by notice to the Client in writing.

Payment – Supply Only

Where the Company are supplying and delivering freestanding cabinetry requiring no installation, a 50% deposit is required on confirmation of order. One week prior to delivery 40% is due. On delivery the final 10% is due.

Storage

If the agreed installation date is extended by the client after confirmation of the order, the Company reserves the right to make a charge for the storage of the Client's goods and/or cabinetry.

Delivery & Installation

It is the Client's responsibility to ensure the site is ready for installation. During installation the Company cannot be held responsible for damage to goods, supplied by the Company, due to inadequate site access, building works or any third party.

Responsibility of goods ordered through the Company will pass to the Client upon completion of installation. After this date any damage or loss caused by persons not employed by the Company such as builders or other tradespersons is the responsibility of the Client. The client is responsible for all goods not installed by, or ordered through, the Company.

Appliances

The Client is responsible for ordering, arranging delivery, unloading and unpacking (including disposal of packaging materials) of any appliances (including sinks and taps) not ordered through the Company.

Stone Worktops

Once cabinetry has been installed a template will be taken for any stone worktops. The supplier will return 1 to 2 weeks later to fit the worktop(s). The Client may need to arrange to have taps and hobs disconnected and then reconnected once the stone has been fitted.

Colour variation

Due to variations in colour and markings of natural materials (eg wood), no guarantee can be given that the colour and surface markings of any cabinetry and worktops supplied will be an exact replica as those chosen by the Client.

Cancellation

Cancellation of orders will only be accepted if the Company has agreed in writing, and on condition that the Client reimburses the Company all costs and expenses, or losses and damages, resulting from the cancellation.

Warranty

All goods supplied by the Company are warranted free from defects (except for any natural variations as detailed above). All goods must be inspected immediately following installation (no later than 14 days) and will be repaired or replaced free of charge if found to be defective or damaged in any way arising from the installation by the Company. This warranty does not apply to any defect arising from fair wear and tear, wilful damage, accident or negligence by the Client or any third party use other than as recommended by the Company. Furthermore, this warranty does not apply to failure to follow the Company's instructions on aftercare or any alteration or repair carried out without the Company's approval.